

Securevision Wignacourt Street, Birkirkara, BKR 4714, Malta Tel: 21444398, Mobile: 77498670 / 77498673 Email: info@securevision.com.mt Web: www.securevision.com.mt

# **Terms & Conditions**

#### Prices

1. Securevision published prices, are subject to change without notice. Prices contained in written quotations or proposals are valid for a period of thirty (30) days from the date of the quotation or proposal; thereafter, they are subject to change.

## **Title and Risk**

- 1. All items sold remain property of Securevision until fully paid.
- 2. Unless otherwise specified, risk in Goods passes to the Customer on delivery, or on installation.
- 3. Delivered / Installed goods must be inspected by the Client within fourty eight (48) hours. In the event that a claim is done beyond this time window, then it is up to the client to proof that items were damaged prior being received and / or installed.

## Sales, Delivery and Installation

- 1. Securevision is hereby guaranteeing that all goods sold correspond with stated description and specifications.
- 2. Unless otherwise stated installation is NOT included in the price.
- Unless there is a written agreement between the Client and Securevision, Securevision will install standard boxes, cables etc., Should client requires any specific miscellaneous items, then it is the Client's responsibility to raise matter at quotation stage. Such requests may incur additional charges.
- 4. Customer understands that when installation is applicable, it requires drilling holes in interior and exterior walls. Securevision limits its liability to the patching of said holes and cannot be held responsible for providing paint or wall coverings to match those colours or coverings existing within Customer's premises.

#### Maintenance

- 1. It is the Client's responsibility to ensure that goods are properly maintained as instructed by Securevision.
- 2. Unless otherwise instructed maintenance must be performed by authorized Securevision personnel only.

# Warranties

- 1. The warranty period commences from the date of purchase as specified in the original Invoice or Cashsale.
- 2. Warranty becomes null and void if serial numbers and/or seals are tampered with or removed from the product.
- 3. Warranty becomes invalid if goods are not properly maintained as instructed by Securevision
- 4. Warranty will be deemed as valid only on presentation of original Invoice or Cashsale, accompanying manuals, software and packaging.
- 5. This warranty does not affect in any way the Legal Waranty or any other legal statutory rights.
- 6. Securevision is not responsible for the compatibility of goods sold with any other parts or peripherals.
- 7. For warranty claims, product must be presented for examination at Securevision, Wignacourt Street, Birkirkara BKR 4714, following such examination, Securevision will notify customer if claim is accepted or not.
- 8. This warranty does not cover: a) Any third party accessories damages, b) Cosmetic damages, c) Damages caused by any of the following: i) Misuse, ii) Normal wear and tear, iii) Act of God and Accidents, iv) Abuse, v) Negligence, vi) Connection to improper voltage or power supplies, vii) Damages caused by electrical power surge, viii) Improper installation, operation or maintenance, ix) Attempted repairs by any other party than Securevision, x) Damages caused by foreign objects xi) Damages caused by water seepage and /or exposure to abnormal corrosive liquids.
- 9. Securevision may repair or replace products or parts under warranty with similar parts that comply with local standards and manufacturer's terms and conditions.
- 10. Repair or replacement under this warranty does not give the right to a new starting of the warranty.
- 11. Batteries and other consumables are not covered under warranty.

#### **Insurance & Liablities**

- 1. For the sake of clarity it is the Client's sole responsibility to hold an adequate insurance policy covering monitored areas.
- 2. Securevision shall not be liable whether in contract, tort or otherwise, for any loss, damage or expense of any kind whatsoever, consequential or otherwise, arising of or in connection with the operation, non-operation or faulty operation of the goods sold.

#### Safety Instructions

1. All safety and operating instructions supplied should be carefully read and followed at all times.